ABSTRACT

Joni Fahamsyah, 2009030010, Iswiyati Rahayu, Hj. Sulastini. This study aims to

describe and analyze the management of program Sembako in improving the welfare

of KPM in Pulau Laut Utara District, Semarang City. The type of research used in this

research is descriptive research with a qualitative approach. The focus in this research

is the effectiveness of the management of program Sembako, viewed from the

management perspective which includes planning, organizing, directing, controlling

and coordinating. Informants in this study include: Social Assistance for Bansos

Pangan, e-Warong Administrator, Head of Social Welfare Section and Beneficiary

Families (KPM). The results this study indicate that the Management of program

Sembako in improving the welfare of KPM in Pulau Laut Utara District, Semarang

City is quite effective, in general the implementation has implemented a good

management system at every stage of its implementation. Starting from the preparation

stage, the education and program socialization stage, the KKS registration and

distribution stage, the distribution stage, and the aid fund utilization stage, at each

stage, all of these stages apply a good management system consisting of planning,

organizing, directing, controlling and coordinating.

Keywords: Effectiveness, Management, Control and Supervision.