

LAPORAN KORESPONDENSI JURNAL INTERNASIONAL

A. Detail Jurnal

Nama Jurnal	:	International Journal of Sosial Science Humanity and Management Research
Bidang	:	Riset Bidang Ilmu Sosial Humaniora dan Manajemen
Jenis Publikasi	:	Open acces
Index	:	Copernicus, Google Scholar, Crossref, Advanced Science Indeks, Zenodo, dan lain-lain
Penerbit	:	IJSSHMR
Negara	:	Santa Clara, USA
Link OJS	:	https://ijsshmr.com/index.php

B. Detail Naskah

Manuscript Title	:	Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region
Author	:	Nurul Listiyani, Rizka Zulfikar, Achmad Jaelani, Irfan
Co Author/ Koresponden	:	Nurul Listiyani
Published	:	31 Desember 2023
Issue	:	Vol. 02 Issue 12
DOI Article	:	https://doi.org/10.58806/ijsshmr.2023.v2i12n19
Link Full Paper	:	https://ijsshmr.com/v2i12/Doc/19.pdf

C. Korespondensi

1. Pada tanggal 23 Desember 2023 melakukan submit secara online melalui system submission IJSSHMR. Pada hari yang sama menerima email bahwa artikel telah masuk dalam system



Nurul Listiyani <nurullistiyani5@gmail.com>

Submissions open 2023

Nurul Listiyani <nurullistiyani5@gmail.com>
Kepada: submit article <submitarticle1903@gmail.com>

25 Desember 2023 pukul 16.46

Dear Editor IJSSHMR,

I have made an online submission with the title of manuscript 'Organizational Performance Analysis: Examining the Impact on Restructuring Policies in Banjar Region' for December 2023 edition. I deeply hope the article will be published in December 2023. Thank you

Best Regards,
Nurul Listiyani

Pada Sen, 25 Des 2023 pukul 16.32 Nurul Listiyani <nurullistiyani5@gmail.com> menulis:
Thank you for the information.

Pada Sen, 25 Des 2023 pukul 14.12 submit article <submitarticle1903@gmail.com> menulis:

Dear Author

Our publication charge is 30 USD for each article.

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IJSSHMR

On Sun, Dec 24, 2023 at 11:01PM Nurul Listiyani <nurullistiyani5@gmail.com> wrote:
Dear Editor IJSSHMR

Please let me know about the APC information on this journal, thank you for your consideration

Regards,
Nurul

Pada Sab, 23 Des 2023 pukul 17.40 IJSSHMR PUBLICATION <submitarticle1903@gmail.com> menulis:

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Deadline for submission: 26 Dec 2023

2. Tanggal 25 Desember 2023 menerima email dari editor yang menyatakan bahwa naskah akan direview dalam waktu 5-7 hari



Nurul Listiyani <nurullistiyani5@gmail.com>

Your Manuscript Submitted Successfully

IJSSHMR <ijsshmrpublication6@gmail.com>
Kepada: nurullistiyani5@gmail.com

25 Desember 2023 pukul 17.00

Dear Author, **Nurul Listiyani**

Thank you for submitting the manuscript title "**Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region**" to IJSSHMR. We have sent your manuscript (Manuscript Id: **IJSSHMRV02112-22**) for the fast-track review process.

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If you have any questions, please contact us at info@ijsshmr.com

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3. Berikutnya tanggal 28 Desember 2023 Chief Editor IJSSHMR mengirimkan LOA yang menyatakan bahwa artikel telah direview oleh 2 (dua) orang reviewer dan mendapatkan hasil yang positif sehingga diputuskan bahwa artikel dengan judul **Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region** dinyatakan diterima dan akan terbit pada Volume 2 Issue 12, Desember 2023.

Gmail - Manuscript Accepted for Publication (Manuscript Id:IJSSHMRV02112-22)

10/01/24 11:07



Nurul Listiyani <nurullistiyani5@gmail.com>

Manuscript Accepted for Publication {Manuscript Id:IJSSHMRV02112-22}

IJSSHMR <ijsshmrpublication6@gmail.com>
Kepada: nurullistiyani5@gmail.com

29 Desember 2023 pukul 18.48

Dear Author, **Nurul Listiyani**

Finally, your article "**Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region**" has been accepted which you have submitted in the IJSSHMR journal, and now we are going to publish this article before publishing you have to pay **30USD** by following this link.

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4. Pada tanggal 29 Desember 2023 dilakukan pembayaran biaya publikasi lewat transfer PayPal dan mengirim copyright form.

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Kepada: IJSSHMR <ijsshmrpublication6@gmail.com>

31 Desember 2023 pukul 10.38

Dear Journal Manager

I hope you stay healthy and well,

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Best Regards,
Nurul

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5. Selanjutnya pada tanggal 31 Desember 2023, artikel dengan judul “Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region” publish dengan pada Jurnal Social Science Humanity dan Management Research Volume 2 Issue 12, ISSN (print) 2833-2172, ISSN (online) 2833-2180 DOI <https://doi.org/10.58806/ijsshmr.2023.v2i12n19> dan paper dapat diunduh pada link berikut: <https://ijsshmr.com/v2i12/Doc/19.pdf>

INTERNATIONAL JOURNAL OF SOCIAL SCIENCE HUMANITY & MANAGEMENT RESEARCH

ISSN (print) 2833-2172, ISSN (online) 2833-2180

Volume 02 Issue 12 December 2023

DOI: 10.58806/ijsshmr.2023.v2i12n19

Page No. 1360-1371

Organizational Performance Analysis: Examining the Impact of Restructuring Policies in the Banjar Region

Nurul Listiyani¹, Rizka Zulfikar², Achmad Jaelani³, Irfan⁴

¹ Faculty of Law, Islamic University of Kalimantan MAB Banjarmasin, Adhyaksa Street the number 2 Banjarmasin, Indonesia

² Management Department, Economic Faculty, Islamic University of Kalimantan MAB Banjarmasin, Indonesia

³ Animal Husbandry Department, Agriculture Faculty, Islamic University of Kalimantan MAB Banjarmasin, Indonesia

⁴ Electrical Engineering Department, Engineering Faculty, Islamic University of Kalimantan MAB Banjarmasin, Indonesia

ABSTRACT: This research focuses on the evaluation of the regional restructuring policy in Banjar Regency-South Kalimantan Province, which has been implemented since 2021. Although this restructuring has been in accordance with regulations, the Regional Apparatus Organizations (RAOs) in the region have not been able to fully accelerate development and improve the quality of public services. This study used a descriptive quantitative-qualitative approach with a research design involving instruments in the form of questionnaires according to the Ministry of Administrative Reform's institutional evaluation guidelines. Data was collected with a questionnaire measuring OPD structures and processes, with a total of 66 questions. The results of this study produced a composite index describing the level of effectiveness of RAOs, grouped in five categories ranging from "Highly Effective" to "Ineffective." The analysis shows that some RAOs in Banjar Region have high performance, such as the Regional Secretariat and the Public Works, Spatial Planning and Land Agency. However, there are constraints on several dimensions, including complexity, formalization, and centralization. This evaluation provides an in-depth look at the performance of RAOs and provides recommendations for improvements, such as updating standard operating procedures and developing work systems. The research also identified constraints on certain sub-dimensions, such as a lack of mapping of work processes between units within the organization and a lack of coordination between work units. Other constraints involve organizational structures that are not yet fully compliant with laws and regulations, as well as significant interventions in work processes.

KEYWORDS: effectiveness; restructuring; structure; process; performance; complexity; formalization; centralization; risk Management; information technology.

I. INTRODUCTION

Indonesian Republic government's has been committed and consistent to carry out bureaucratic reform through simplifying the bureaucracy both in central and regional agencies. The scope of bureaucratic simplification is carried out through organizational transformation, position transformation and performance management transformation (Beer & Lester, 2015). For local governments, this condition certainly creates various challenges and problems that must be immediately followed up by both the Government and local governments (Oyerinde, 2020).

However, national development cannot be separated from the principle of regional autonomy which provides hope for improving the performance of regional institutions in an effort to encourage community welfare (Bai Gokarna et al., 2022). Human development makes it important for local governments to implement decentralization. Regional autonomy makes local governments authorized tasks that need to be realized (Dau et al., 2022).

The purpose of regional autonomy is to improve the effectiveness of governance, community development and public services through good governance. Institutionalization of regional apparatus is seen as one of the key factors in achieving this goal. Various steps to realize the ideal institutional structure have been outlined in various laws and regulations, including PP Number 18 of 2016 concerning Regional Apparatus Organizations, Permendagri Number 99 of 2018 concerning Guidance and Control of Regional Apparatus Arrangement, as well as PermenPAN&RB Number 20 of 2018 concerning Guidelines for Institutional Evaluation of Government Agencies.

Referring to the Minister of Administrative Reform and Bureaucratic Reform Regulation Number 20 of 2018, each government agency is required to evaluate the structure and process of implementing mandated programs and activities in order to achieve the organization's mission in a measurable manner. Article 3 paragraph (3) of the regulation mandates that institutionalevaluations of government agencies be carried out periodically, at least once every 3 (three) years. The evaluation is intended to improve

