

# KINERJA PEGAWAI DALAM PELAYANAN PUBLIK DI KECAMATAN BANJARBARU SELATAN KOTA BANJARBARU

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## ABSTRACT

*MINARTI. MS, NPM.19120131 “ Employee Performance in Public Services In South Banjarbaru District, Banjarbaru City” Guidance Mr. Drs. Fakshianoor, M.Kes, M.Si as the main supervisor and Mrs. Norsanti, S.Sos, M.AP Co counselor. The purpose of this study was to find out how the description of the level of Employee Performance in Public Services In South Banjarbaru District, Banjarbaru City, to know what factors are supporting and barriers to employee performance in public services in south banjarbaru district and efforts to overcome barriers to the employee performance in public services in south banjarbaru district. The research method uses a qualitative approach with qualitative descriptive research. Methods of collecting data through interviews and documentation to 5 people, namely: Head of sub-district, general head of office & staffing and several communities. The data obtained is then processed by qualitative discrete analysis. The conclusion of this study shows that the Employee Performance in Public Services In South Banjarbaru District, Banjarbaru City, viewed from the Number of Work, Quality of work, Knowledge of work, Creativity, Cooperation, Awareness, Initiative, can be seen Employee Performance in Public Services In South Banjarbaru District, Banjarbaru City good at serving the community. But there are still things that need to be improved in the future such as repairing supporting tools so that employee performance gets better than before.*

**Keywords:** *Performance, Employee, Public Service*

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**Peraturan Pemerintah:**

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**Wawancara:**

Hasil wawancara bersama Bapak Adi Surya Noor, S.STP, M.Si selaku Camat Banjarbaru Selatan, 26 Juni 2023

Hasil wawancara bersama Ibu Noor Jannah, S.Sos, selaku Kepala Sub Bagian Umum Dan Kepegawaian, 26 Juni 2023

