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Total quality management practices in Indonesian local SME.

Understanding the employees Role Safitri, LAMSAH, Islamic University of Kalimantan, Banjarmasin, Indonesia lamsahsafitri@yahoo.com Zakky, ZAMRUDI, Islamic University of Kalimantan, Banjarmasin, Indonesia jzakky@gmail.com Abstract becoming important aspects today. Implementing proper strategies and internal policy may improve Total Quality Management (TQM) has been being a one of specific measurement on organizational performance.

This research was proposed factors that can change it. Based on the recent studies, the developed model was employed PLS-SEM to analyze the data by total respondent 95 respondent consist of owner and manager. The province, Indonesia. Sasirangan is a local fabric developed by its ancestor. The population of Sasirangan e of them has a more significant effect.

The complete description of finding in this research will be discussed in this research. Keywords: TQM, job performance, SME, PLS, Sasirangan JEI, Classification: D23; L20.

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